

Installation,
Operation,
&
Owner's Manual

H S E R I E S Vent · Free · Gas · Fireplaces HVF-42-3S HVF-60-3S HVF-72-3S





WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

-- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- -- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

This is an unvented gas-fired heater. It uses air (oxygen) from the room in which it is installed. Provisions for adequate combustion and ventilating air must be provided. Refer to page 6.

This appliance may be installed in an aftermarket, permanently located, manufactured (mobile) home, where not prohibited by local codes.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases.

INSTALLER: Leave this manual with the appliance.

CONSUMER: Retain this manual for future reference.



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# **IMPORTANT SAFETY INFORMATION**

Read these instructions carefully before installing or trying to operate this Vent Free gas heater.

### PRODUCT INSTALLATION RECORD

*Installer:* Please complete this form. *Customer:* Please retain this information.

Purchased From	
Date of Purchase	
Installed By	
Date of Installation	
Fireplace Serial Number	
Fuel Type	NATURAL GAS

# ARNING

- Any change to this heater or its controls can be dangerous.
- Improper installation or use of the heater can cause serious injury or death from fire, burns, explosion or carbon monoxide poisoning.
- Do not allow fans to blow directly into the fireplace. Avoid any drafts that alter burner flame patterns.
- Do not use a blower insert, heat exchanger insert or other accessory, not approved for use with this heater.
- 1. Fuel type is Natural Gas (NG) only
- 2. Due to high temperatures, the heater should be located out of traffic and away from furniture and draperies.
- 3. Children and adults should be alerted to the hazard of high surface temperature and should stay away to avoid burns or clothing ignition.
- 4. Young children should be carefully supervised when they are in the same room with the heater.
- 5. Do not place clothing or other flammable material on or near the heater.

# **IMPORTANT SAFETY INFORMATION**

Read these instructions carefully before installing or trying to operate this Vent Free gas heater.

- Any safety screen or guard removed for servicing an appliance, must be replaced prior to operating the heater.
- 7. Installation and repair should be done by a qualified service person. The heater should be inspected before use and at least annually by a professional service person. More frequent cleaning may be required due to extensive lint from carpeting, bedding material, etc. It is imperative that control compartments, burners and circulating air passageways of the heater be kept clean.
- 8. To prevent malfunction and/or sooting, an unvented gas heater should be cleaned before use and at least annually by a professional service person.
- **9. CARBON MONOXIDE POISONING:** Early signs of carbon monoxide poisoning are similar to the flu with headaches, dizziness and/or nausea. If you have these signs, obtain fresh air immediately. Have the heater serviced as it may not be operating properly.
- 10. The installation must conform with local codes or, in the absence of local codes, with the **National** Fuel Gas Code, ANSI Z223.I/NFPA54.
- 11. This unit was tested and listed to ANSI Z21.11.2-2016 "Gas-fired Room Heaters, Volume II, Unvented Room Heaters" by OMNI-Test Laboratories. This unit is intended for indoor use only.
- 12. This appliance is approved for installation in the Commonwealth of Massachusetts. The Board of State Examiners of Plumbers and Gas Fitters has issued approval number MA\_Approval\_Number for this appliance.
- 13. Do not install this heater in a bathroom or bedroom.
- 14. Correct installation of the fire media, proper location of the heater, and annual cleaning are necessary to avoid potential problems with sooting. Sooting, resulting from improper installation or operation, can settle on surfaces outside the fireplace. See media placement instructions for proper installation.
- **15. WARNING**: Avoid any drafts that alter burner flame patterns. Do not allow fans to blow directly into fireplace. Do not place a blower inside burn area of firebox. Ceiling fans may create drafts that alter burner flame patterns. Sooting and improper burning will occur.
- **16. Caution**: Candles, incense, oil lamps, etc. produce combustion by-products including soot. Vent Free heaters will not filter or clean soot produced by these types of products. In addition, the smoke and/or aromatics (scents) may be reburned in the vent free heater which can produce odors. It is recommended to minimize the use of candles, incense, etc. while the vent free heater is in operation.
- 17. Keep room area clear and free from combustible materials, gasoline and other flammable vapors and liquids.
- 18. This appliance is intended for supplemental heating.

# **IMPORTANT SAFETY INFORMATION**

Read these instructions carefully before installing or trying to operate this Vent Free gas heater.

- 19. Unvented gas heaters emit moisture into the living area. In most homes of average construction, this does not pose a problem. In houses of extremely tight construction, additional mechanical ventilation is recommended.
- 20. During manufacturing, fabricating and shipping, various components of this heater are treated with certain oils, films or bonding agents. These chemicals are not harmful but may produce annoying smoke and smells as they are burned off during the initial operation of the heater; possibly causing headaches or eye or lung irritation. This is a normal and temporary occurrence. The initial break-in operation should last two to three hours with the burner at the highest setting. Provide maximum ventilation by opening windows or doors to allow odors to dissipate. Any odors remaining after this initial break-in period will be slight and will disappear with continued use.
- 21. Input ratings are shown in BTU per hour and are for elevations up to 2,000 feet. If your installation is at an elevation greater than these, consult with the local authority having jurisdiction for gas product installations to determine their specific requirements for high altitude installations.
- 22. The appliance and its appliance main gas valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of 1/2 psi (3.5 kPa). The appliance must be isolated from the gas supply piping system by closing its equipment shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psi (3.5 kPa).
- 23. Do not use this room heater if any part has been under water. Immediately call a qualified service technician to inspect the heater and to replace any part of the control system and any gas control which has been under water.
- 24. Never burn solid fuels in a fireplace where an unvented heater is installed.
- **25. WARNING**: Any change to this heater or its controls can be dangerous.
- 26. When this heater is installed directly on carpeting, tile or other combustible material, other than wood flooring, the heater shall be installed on a metal or wood panel extending the full width and depth of the heater.

# **ROOM VOLUME for VENT FREE**

### **CODES**

Adhere to all local codes or, in their absence, the latest edition of THE NATIONAL FUEL GAS CODE ANSI Z223.1 or NFPA54 which can be obtained from...

American National Standards Institute, Inc. 1430 Broadway New York, NY 10018 or National Fire Protection Association, Inc. Batterymarch Park Quincy, MA 02269

### ADEQUATE COMBUSTION AND VENTILATION AIR

This heater shall not be installed in a confined space or unusually tight construction unless provisions are provided for adequate combustion and ventilation air. The pilot assembly is equipped with an Oxygen Depletion Sensor (ODS) which measures the oxygen in the room.

The National Fuel Gas Code, (ANSI Z223.1/NFPA 54), defines a *confined* space as a space whose volume is less than 50 cubic feet per 1,000 BTU per hour (4.8 m³ per kw) of the aggregate input rating of all appliances installed in that space. An *unconfined* space is defined as a space whose volume is not less than 50 cubic feet per 1,000 BTU per hour (4.8 m³ per kw) of the aggregate input rating of all appliances installed in that space. Rooms communicating directly with the space in which the appliances are installed, through openings not furnished with doors, are considered a part of the unconfined space.

UNUSUALLY TIGHT CONSTRUCTION IS DEFINED AS CONSTRUCTION WHERE...

- a) walls and ceilings exposed to the outside atmosphere have a continuous water vapor retarder with a rating of 1 perm (6 x 1011 kg per pa-sec-m²) or less with openings gasketed or sealed;
  - b) weather stripping has been added on operable windows and doors, and
- c) caulking or sealants are applied to areas such as joints around window and door frames, between sole plates and floors, between wall-ceiling joints, between wall panels, at penetrations for plumbing, electrical, and gas lines, and at other openings.

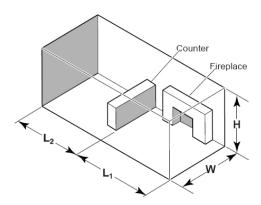
# ARNING

This appliance is equipped for natural gas. Field conversion is not permitted.

ARNING

This heater shall not be installed in a room or space unless the required volume of indoor combustion air is provided by the method described in the National Fuel Gas Code, ANSI Z223.1/NFPA 54, the International Fuel Gas Code, or applicable local codes.

# **ROOM VOLUME for VENT FREE**



The following formula can be used to determine the maximum heater rating (per the definition of unconfined space) that is allowed in your space:

Maximum BTU/Hr. = 
$$\frac{(L1 + L2)ft. \times (W)ft. \times (H)ft.}{50} \times 1000$$

Example A: Consider two connecting rooms with an open area between, with the following dimensions:  $L1 = 15\frac{1}{2}$  ft., L2 = 12 ft., W = 12 ft., H = 8 ft.

$$\frac{(15\frac{1}{2} + 12)\text{ft. x } (12)\text{ft. x } (8)\text{ft.}}{50} \text{ x } 1000 = 52,800 \text{ BTU/Hr.}$$

Example B: If there were a door between the two rooms the calculation would be based only on the room with the heater.

$$\frac{(15\frac{1}{2})\text{ft.} \times (12)\text{ft.} \times (8)\text{ft.}}{50} \times 1000 = 29,760 \text{ BTU/Hr.}$$

### Will my space support a H Series Vent Free Gas Fireplace?

Maximum BTU/hr. my space will support (use formula above)

a)

BTU/hr. of European Home **H Series** Vent Free Gas Fireplace

b) \_\_\_\_\_37,500

If the answer to a) is **greater** than b) then your space **will** support the installation of the **H Series** Vent Free Gas Fireplace; if a) is **less** than b) then your space **will not** support an **H Series** Vent Free Gas Fireplace.

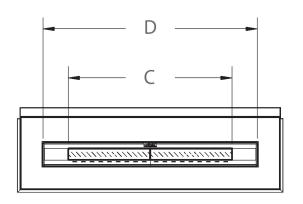
### Note

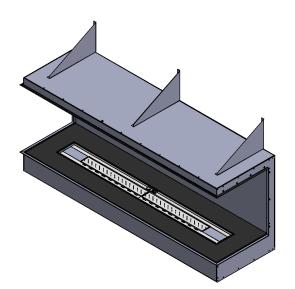
### Bringing in Outside (or "Make-up") Air

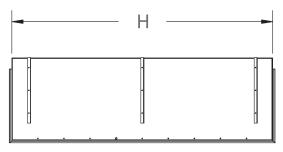
Some building code jurisdictions require that outside or "make-up" air be provided when installing a fireplace of this type. This requirement may be satisfied by the proper installation of an 'outside air source' which is not provided. The suitability of any particular air source ducting system must be made by the installer. Connection to an outside air source is made via the *optional* Air Shutter Kit. See Appendix Three for the Air Shutter Kit installation instructions.

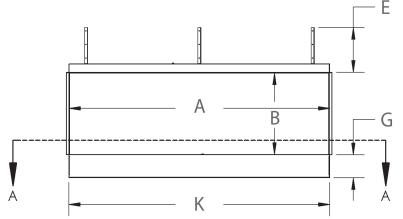
# SPECIFICATIONS and DIMENSIONS

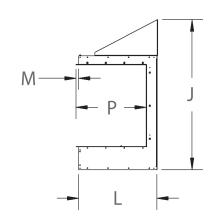
Model	Model Weight	Shipping Weight
H Series 42" 3-Sided	172 lbs.	192 lbs.
H Series 60" 3-Sided	197 lbs.	217 lbs.
H Series 72" 3-Sided	232 lbs.	262 lbs.











MODEL	Α	В	С	D	Е	G	Н	J	K	L	М	Р
HVF-42-3S	42"	18"	37 ¾"	37 ¾"	10"	5"	47 1/8"	33"	47"	18	1/2	16 ¾"
ПУГ-42-33	[1067]	[457]	[959]	[959]	[254]	[127]	[1299]	[838]	[1194]	[457]	[13]	[411]
UVE 60.30	60"	18"	37 ¾"	49 1/8"	10"	5"	61"	33"	60"	18	1/2	16 ¾"
HVF-60-3S	[1524]	[457]	[959]	[1248]	[254]	[127]	[1549]	[838]	[1624]	[457]	[13]	[411]
UVE 72.20	72"	18"	37 ¾"	59 1/4"	10"	5″	73"	33"	72"	18	1/2	16 ¾"
HVF-72-3S	[1830]	[457]	[959]	[1505]	[254]	[127]	[1854]	[838]	[1829]	[457]	[13]	[411]

# SPECIFICATIONS and DIMENSIONS

### CERTIFICATION

OMNI-Test Laboratories, Inc. has certified that the **H Series** Vent Free Gas Fireplace meets the ANSI Z21.11.2-2016 standard "Gas-fired Room Heaters, Volume II, Unvented Room Heaters".

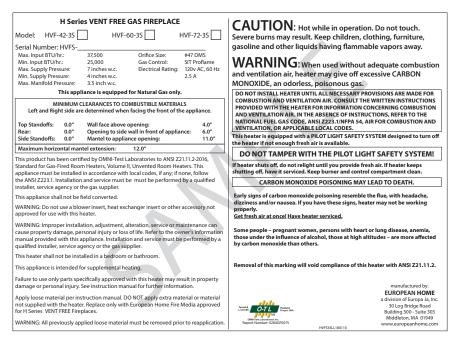
These appliances are approved for installation in the Commonwealth of Massachusetts. The Board of State Examiners of Plumbers and Gas Fitters has issued approval number G3-0616-532 for these appliances.

### Click link

https://licensing.reg.state.ma.us/pubLic/pl\_products/pb\_search.asp?type=G&manufacturer=Europa&stype= wild&model=HVF&product=&description=&psize=50

or scan OR code for details:





Sample Rating Label (affixed beneath the Hearth Panel)



WHEN ENCLOSING YOUR FIREPLACE THE USE OF NON-COMBUSTIBLE BUILDING MATERIALS IS REQUIRED. PLEASE READ AND UNDERSTAND THE FOLLOWING.



### COMBUSTIBLE MATERIALS

Materials that can catch fire and burn are considered combustible. Any material that is made of, or faced with, wood, wood pulp, paper, plastic or any other material that can catch fire and burn is considered combustible. Even though these materials may have been 'flame-proofed', made 'fire-resistant' or are 'fire-rated' they are considered combustible. Standard and Type X drywall are both combustible.

### NON-COMBUSTIBLE MATERIALS

A given material is said to be non-combustible when it cannot catch fire and burn. For example, materials made entirely, or in combinations, of, stone, brick, concrete, tile, steel, plaster or glass are considered non-combustible.

See the chart below for a list of materials which, as of this writing, are reported by their manufacturers to be **BOTH** non-combustible (in accordance with the ASTM E136 standard) **AND** approved for use around fireplaces.

Product	Thickness
James Hardie Building Products HardieBacker® 500 ½" Cement Board	½" (12 mm)
James Hardie Building Products HardieBacker® 1/4" Cement Board	1⁄4" (6 mm)

<sup>\*</sup> The listed brand names are trademarks of their respective companies.

James Hardie Building Products (888) 542-7343 www.jameshardie.com

### HIGH ALTITUDE INSTALLATIONS

These appliances are tested and approved without requiring changes when installed at elevations from 0 to 2,000 feet.

When installing these fireplaces at altitudes above 2,000 feet reduce the input rate by 4% for each 1,000 above 2,000 feet. Consult with your local gas supplier to determine the proper orifice size.

### **ELECTRICAL CODE**

The **H Series** Vent Free Gas Fireplace, when installed, must be electrically grounded in accordance with local codes, or, in the absence of local codes, with the *National Electrical Code ANSI/NFPA 70*.

### **BEFORE YOU BEGIN**

Thank you for purchasing an **H Series** Vent Free Gas Fireplace. This fireplace has been designed to provide you with safe, trouble-free operation.

Please read this manual thoroughly before beginning the installation of your fireplace. It has information which is important for safe installation and operation.

Please inspect your shipment for completeness and any damage. Contact your retailer if any damage is found. Do not install your fireplace with any damaged or substituted parts.

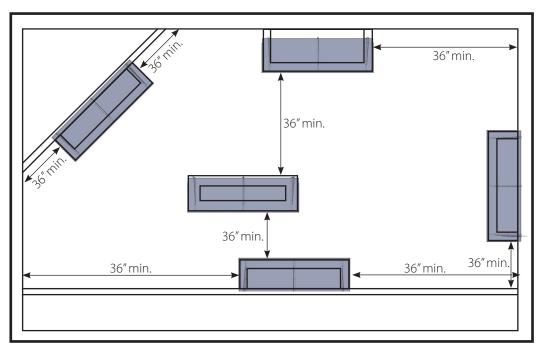
The installation of your new fireplace will follow the steps below and this manual is laid out accordingly.

- Pre-Installation Planning Fireplace location, gas and electric supply runs and clearances
- Rough Installation Build the rough frame and install the fireplace
- **Electric Installation** By a qualified, licensed electrician
- Gas Installation- By a qualified, licensed gasfitter or plumber
- Trim and Finish Finishing around the fireplace
- Final Installation Wall, mantel and non-combustible facing

Before you begin your installation you should have the following tools and supplies:

- Saw
- Hammer
- Pliers
- Pipe wrench
- Phillips and straight-blade screwdrivers
- Plumb line and level
- Tape measure and framing square
- Electric drill and assortment of drill bits

- Safety glasses and gloves
- Framing material
- Non-combustible finish material
- · Approved pipe joint sealant
- Manometer
- #6 or #8 self-tapping screws, ½" ¾" long
- Leak detection fluid (non-corrosive) or electronic gas detector
- Appropriate electrical supply wiring parts
- Appropriate gas supply line parts



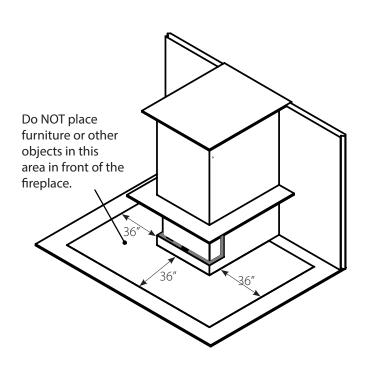
Possible Fireplace Locations (plan view)

### LOCATING THE FIREPLACE

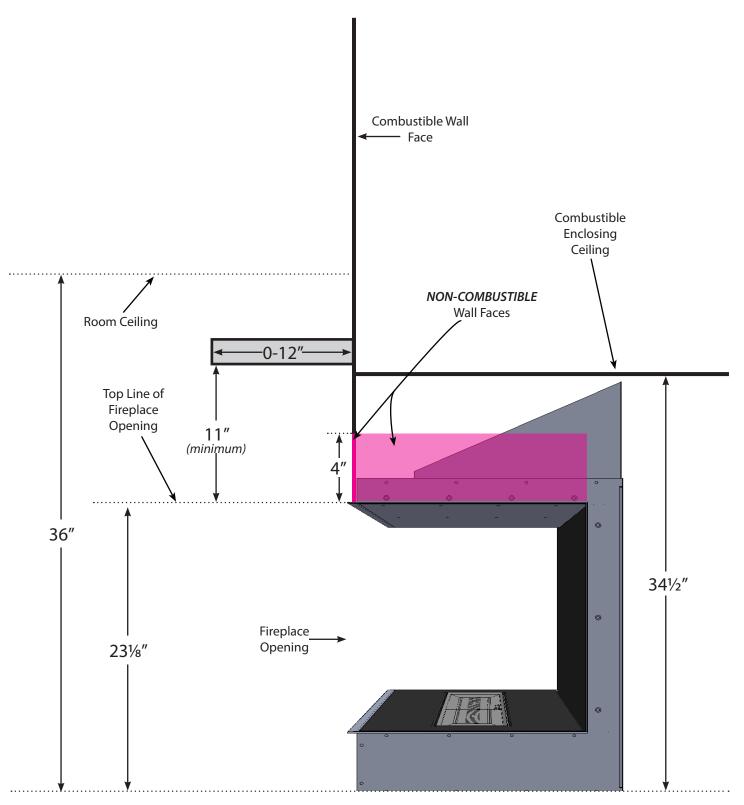
Several issues must be addressed when selecting a suitable location for the **H Series** Vent Free Gas Fireplace. Observing the required clearances to combustible materials, the accessibility of the gas supply as well as the room into which it will be installed must all be considered. The fireplace may be placed on a raised platform.

This appliance is a HEATING appliance and it becomes hot in operation. DO NOT PLACE any object, furniture, draperies or other item LESS THAN 36 inches from the front of the fireplace.

The clearance dimensions shown throughout this manual MUST be maintained for safety as well as servicing and maintenance.



### MINIMUM MANTEL and ENCLOSING CLEARANCES



Mantel, Ceiling and Enclosure Clearances (side view, not to scale)



When enclosing your fireplace, the use of non-combustible building materials is required. Please read and understand the COMBUSTIBLE MATERIALS and NON-COMBUSTIBLE MATERIALS section.



### MINIMUM CLEARANCES TO COMBUSTIBLE MATERIALS

When installing the **H Series** Vent Free Gas Fireplace, the clearances shown in the table below must be observed. If the required clearances are not maintained a fire may result thereby causing property damage, personal injury or loss of life.

When the fireplace is to be installed directly on carpeting, vinyl tile or combustible material other than wood flooring, it must be installed on a metal or wood panel extending the full width and depth of the fireplace cabinet.

Must maintain adequate clearances for servicing and proper operation.

MINIMUM CLEARANCES TO COMBUSTIBLE MATERIALS	HVF-42-3S HVF-60-3S HVF-72-3S
Clearance to Top Cabinet Standoffs	0.0"
Clearance to Side Cabinet Standoffs	0.0"
Clearance to Cabinet Rear	0.0"
Clearance to Wood Floor	0.0"
Distance Between Cabinet Bottom and Enclosure Ceiling	34½"
Distance Between the Opening and a Side Wall in Front of the Fireplace	6.0"

Minimum Clearances to Combustible Materials

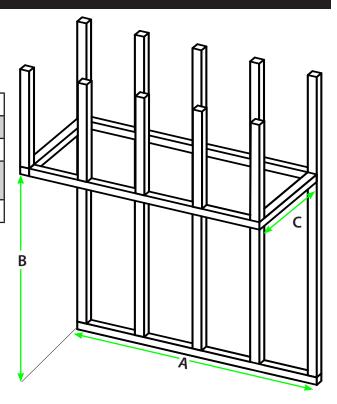
# **ROUGH INSTALLATION**

### **ROUGH OPENING**

Dimension	HVF-42-3S	HVF-60-3S	HVF-72-3S
A (Width)	471/8"	60"	72"
B (combustible framing)	34½"	34½"	34½"
B (non-combustible framing ONLY)	27"	27"	27"
C (Depth)	18½″	18½″	18½″

Rough Opening Dimensions by Model

Dimension B (height) may be less than 34½" ONLY when the framing and enclosure is ENTIRELY non-combustible.



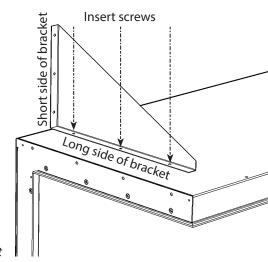
Rough Opening for HVF-42-3S, HVF-60-3S, HVF-72-3S

### PREPARING THE FIREPLACE

Your **H Series** Fireplace package contains three angle brackets and attachment screws which MUST be mounted to the fireplace top before the fireplace is set into position. The nine required screws are set into the top of the fireplace cabinet, three for each bracket. Remove the screws from the cabinet, set the bracket upright with the long side of the bracket on the top of the fireplace and secure each bracket with three screws. Mount the remaining two brackets in the same manner.



Angle bracket (1 of 3)



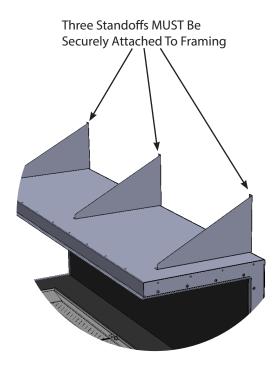
Attach long side of bracket

# **ROUGH INSTALLATION**

### **INSTALLING THE FIREPLACE**

The **H Series** fireplaces must be installed on a sturdy and level surface. It can be placed on the floor or a raised platform made *ONLY* of wood or non-combustible materials - do not place the fireplace on carpet or vinyl tile.

- 1. The angle brackets MUST be mounted to the fireplace PRIOR to the fireplace being installed.
- 2. Set the fireplace into position. Metal framing can touch the sides and rear of the cabinet but do not place anything between the framing and the cabinet.
- 3. Make sure the fireplace is both level and square.
- 4. Secure each of the three top standoffs (angle braces) into the wall framing. Use the fasteners required by your local building code.



HVF-42-3S, HVF-60-3S, HVF-72-3S Standoffs

# **ELECTRIC INSTALLATION**



Caution: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

This appliance must be electrically grounded in accordance with local codes, or, in the absence of local codes, with either the National Electrical Code ANSI/NFPA 70.

Electrical work should only be performed by a qualified, licensed electrician. Electric power must be off when making connections or performing any service.

All wiring shall be in compliance with all local, city, and state codes.

*Verify proper operation after servicing.* 

### **ELECTRICAL ASSEMBLY**

The **H Series** Vent Free Gas Fireplace requires the internal receptacle (supplied) to be wired to a 120V AC branch circuit according to all applicable codes. The neutral, line and ground wires to the receptacle are available at the lower left corner of the fireplace cabinet. This circuit must be wired such that the AC power to the **H Series** Vent Free Gas Fireplace may be turned off by an accessible single-pole switch. This circuit need not be dedicated to the **H Series** Vent Free Gas Fireplace unless required by local codes.

After the internal receptacle is connected and tested, the AC plug from the burner may be plugged in to it.

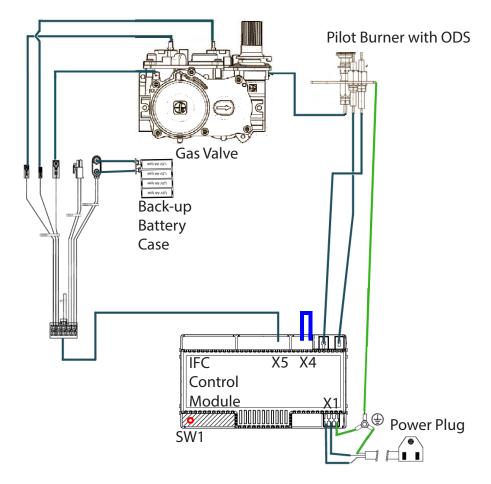
### **BATTERY BACKUP**

The **H Series** Vent Free Gas Fireplace has a battery backup feature which, after 4 AA batteries are installed, powers the system in the case of a commercial power loss. The battery case is in the left rear corner of the fireplace and can be accessed by lifting off the hearth panel. Remove the battery case cover and insert four AA batteries as shown below.



Battery Case with Batteries (shown with cover removed)

# **ELECTRIC INSTALLATION**



**Electrical Connection Diagram** 

Building codes do not permit the installation of a gas fireplace in a plenum (a chase designed for air flow) but your enclosure may have local air movement within it. To limit the movement of air on the pilot and/or burner flames the knockout opening(s) should be sealed with aluminum (non-combustible) duct tape.

# **GAS INSTALLATION**

### Note

The installation of this fireplace must conform with local codes or, in the absence of local codes, with the *National Fuel Gas Code, ANSI Z223.1*.

The **H Series Vent Free Gas Fireplace** is shipped from the factory for use with natural gas *ONLY*. Conversion to another fuel is *NOT* permitted.

This product must be installed by a licensed plumber or gasfitter when installed within the Commonwealth of Massachusetts.

### **INSTALL THE GAS SUPPLY**

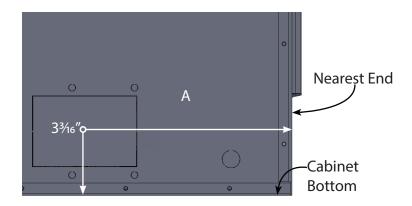
A 5%" x 3½" knockout opening in the lower left and right sides is provided for the gas supply. The dimensions to the center of this opening are shown below. **NOTE: The knockout must be sealed off after being taken off to prevent air from the walls shutting off the pilot light.** 

If the gas and electrical lines cannot be run to the provided knockouts, a seperate hole may be drilled to bring gas and electrical into the unit. This hole must be located below the hearth tray and sealed completely after the gas and electrical lines have been brought into the unit.

The gas supply piping should have a separate gas shutoff valve and a capped, \%" pipe tapping upstream of the valve for the purpose of reading pressure. A service shutoff valve must be placed within six feet of the fireplace gas control valve.

The gas supply line must terminate with a ½" male flare fitting. The gas supply pressure at the gas control valve must not exceed 7.0" w.c. (1.7 kPa)

The appliance and its appliance main gas valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of  $\frac{1}{2}$  psi (3.5 kPa). The appliance must be isolated from the gas supply piping system by closing its equipment shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than  $\frac{1}{2}$  psi (3.5 kPa).

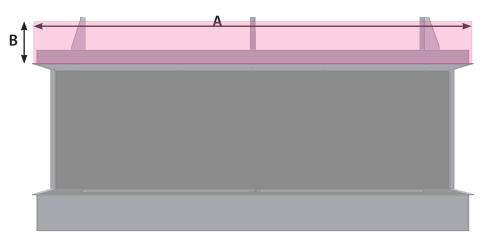


Model	Dimension "A"
HVF-42-3S	10¼"
HVF-60-3S	17"
HVF-72-3S	23½"

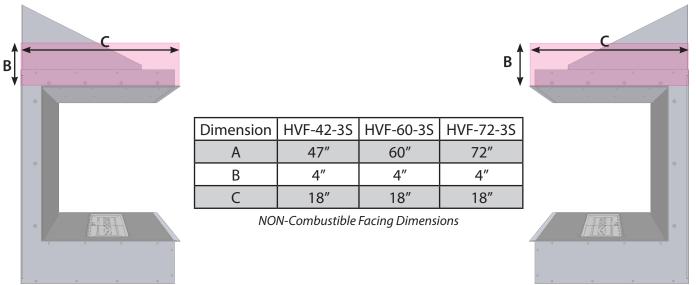
Gas Supply Openings On Rear, Left and Right (see text)

# TRIM and FINISH

HVF-42-3S, HVF-60-3S and HVF-72-3S WALL FACING



NON-Combustible Facing Dimensions



NON-Combustible Facing Dimensions (Left Side)

NON-Combustible Facing Dimensions (Right Side)

All of the following limits MUST be maintained for installations of these fireplaces:

- The bottom of the cabinet may be no closer to the room ceiling than 36".
- The minimum interior height of an enclosing chase is 26¾".
- The combustible facing limits for the **H Series Vent Free Gas Fireplaces** are listed in the table above. Combustible wall facing is NOT permitted inside this limit. Dimension "B" is measured up from the top of the fireplace opening and the "A" and "C" dimensions are centered on the cabinet.

# **TRIM and FINISH**

### FINISHING THE ENCLOSURE

The **H Series** Vent Free Gas Fireplace is designed to be enclosed with common building materials; wood, drywall, plaster, etc.

- Any combustible mantels must be installed within the limits.
- Provided the required clearances are maintained, the walls that enclose the sides of the fireplace may be constructed of combustible material. <u>The facing within the limits must be made of non-combustible material</u>.
- The facing flanges on these fireplaces are designed for use with  $\frac{1}{2}$ " thick facing. Non-combustible facing must be used as shown previously.
- The wall above the fireplace opening is constantly exposed to elevated temperatures. This must be considered when choosing any fasteners, paint, mastic, sealant, caulk, etc. for use in this area as materials may change color or emit an odor when heated. Petroleum-based tile adhesives should be avoided and thin-set mortar used instead.

### **INSTALLING THE FIRE MEDIA**

Two types of fire media are available for your **H Series** Vent Free Gas Fireplace; Fireglass or Carrara Pebbles.

### The Fire Media

The entire contents of the bag of fire media should be spread to an even depth across the entire burner top. Be certain that media does not come within ¼" of the pilot burner. Media dust should not be emptied on burner top as it may clog the gas parts.

The fire media must be installed per these instructions. This heater must use only the fire media provided by European Home. An excess amount of fire media may adversely affect the performance of the heater.

WARNING: All previously applied loose material must be removed prior to reapplication.

### BEFORE THE FIRST FIRE

- 1. Make sure all construction materials have been removed from inside and around the fireplace.
- 2. Confirm that the electrical wiring is properly connected.
- 3. Check the gas supply for leaks.
- 4. Confirm the proper placement of the burner media.

### THE FIRST FIRE

The first time you light your **H Series** Vent Free Gas Fireplace an odor may be given off by the unit. This is normal and is a result of the 'burn off' of the lubricants and sealants used when manufacturing the fireplace. We recommend that you open the nearby windows for extra ventilation and operate the fireplace for at least four hours.

During this first fire, examine the flame for appearance and quality. Examine the burner media for sooting. The flames should look like those on page 27.

Since it is a metal fireplace, the heat-up and cool-down cycles may produce some noises caused by the expansion and contraction of these metals. The premium materials and build quality of your **H Series** Vent Free Gas Fireplace will keep these sounds to a minimum.

### FOR YOUR SAFETY READ BEFORE LIGHTING

**WARNING:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

A. This heater is equipped with an ignition device which automatically lights the pilot. Do NOT try to light the pilot by hand.

B. BEFORE LIGHTING, smell all around the heater area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

### WHAT TO DO IF YOU SMELL GAS

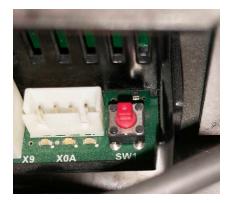
- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

C. Do not use this heater if any part has been under water. Immediately call a qualified service technician to inspect the heater and to replace any part of the control system and any gas control which has been under water.

### **PAIRING THE REMOTE**

1. Press the **RED SW1** button on the IFC Module. The IFC Module will produce 3 fast beeps indicating the receiver box is ready to be paired to the remote.





2. Press, but do not hold, the **ON/OFF** power button on the remote control within 10 seconds of pressing the **RED SW1** button. The IFC Module will produce 3 beeps indicating the receiver has paired to the remote. If the **ON/OFF** power button is not pressed and let go within 10 seconds, the **RED SW1** button will need to be pressed again.





### LIGHTING THE FIRE

1. With the fireplace off, press the **ON/OFF** button. A single beep from the fireplace will confirm the button press. If the pilot or burner does not light, wait 5 minutes to clear out any gas. Smell for gas including near the floor. **If you smell gas STOP and follow B on page 22.** 

### TO TURN OFF THE FLAME

1. With the fireplace on, press the **ON/OFF** button. A single beep from the fireplace will confirm the button press and the fireplace will turn off.

### TO USE THERMOSTAT FUNCTION

- 1. With the fireplace on, press the **THERMOSTAT** button. The display will read **ON** next to the thermostat icon.
- 2. Use the **ARROW** keys to adjust the LCD to the desired temperature.
- 3. Pressing the **THERMOSTAT** button again will put the fireplace into **SMART** mode which will adjust the flame height based on the difference between the set temperature and the current temperature.
- 4. Pressing the **THERMOSTAT** button a 3rd time will turn thermostat mode off. The temperature at the fire-place will not be displayed on the LCD and the flame height can be adjusted using the **ARROW** buttons.

### THE MODE BUTTON

1. The **MODE** button gives the option to adjust flame height, fan speed, and light level. This fireplace does not have a fan or illumination. Keep the mode on the flame height which is indicated by a full flame icon.



### **IPI/CPI MODE**

- **1. IPI** (Intermittent Pilot Mode) will turn off the pilot when the burner has been shut off. **CPI** (Continuous Pilot Mode) will keep the pilot on when the burner has been shut off.
- 2. CPI is not functional for this fireplace and should instead be kept set to IPI.
- 3. With the fireplace off, press th **MODE** button, **IPI** or **CPI** will be displayed.
- 4. Press the **ARROW** buttons to change the mode.
- 5. A **SNOWFLAKE** icon will appear on the display when **CPI** is selected.



### **CHANGING UNIT OF TEMPERATURE**

1. To change the temperature unit, press the **MODE** button and **THERMOSTAT** button simultaneously to change the unit of temperature from fahrenheit to celsius or celsius to fahrenheit.

### **KEY-LOCK MODE**

1. Key lock mode disables all the buttons on the remote.



2. To enable key lock, press the **MODE** + **UP ARROW** buttons simultaneously, a **LOCK** icon will appear. Press again to disable.

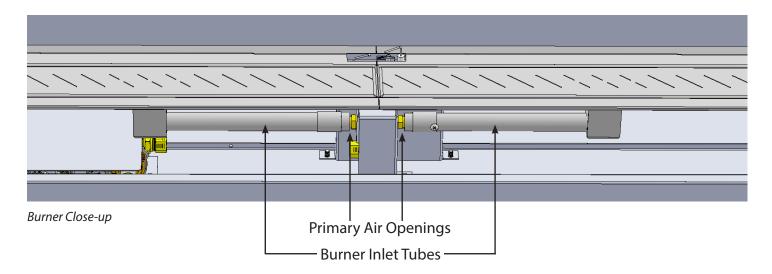
# **MAINTENANCE**

A qualified service agency should conduct an annual inspection and maintenance of your **H Series** Vent Free Gas Fireplace to keep it running safely. The following procedures should be performed only by a qualified service person. The gas supply should be turned off whenever a maintenance procedure is performed. All parts of the fireplace that are removed for servicing must be replaced prior to operation.

### Cleaning the Media and Burner

With all parts of the fireplace at room temperature, carefully remove and clean the fire media with a soft bristled brush.

Lift off the hearth panel and clean the burner surface with a brush and clean the rest of the burner module, including the pilot burner, with a vacuum cleaner. After lifting off the Hearth Panel, ensure that the Primary Air Openings (shown below, at the end of each Burner Inlet Tube) remains free of dust or debris. These openings may cleaned with a vacuum cleaner or brush.



VARNING

Failure to keep the primary air opening of the burner clean may result in sooting and property damage.

# **MAINTENANCE**



Normal Flame Pattern



Make a periodic visual inspection of the pilot and main burner flames.

The main burner flames should look similar to those above. The pilot burner flame should look like that to the left.

Normal Pilot Flame Pattern

### **H Series Vent Free Parts List**

ITEM	PART NO.
SIT Proflame NG Gas Valve	HVF-GS-GV-01
SIT Proflame Control Module	HVF-GS-CM-01
SIT Proflame Remote Control	HVF-GS-TX-01
H Series NG Pilot Assembly	HVF-GS-PA-01
(with Oxygen Depletion Sensor (ODS))	
Carrara Pebbles Fire Media	HVF-FM-WHTP
1/2" Black Glass Fire Media	FM-CG-BLACK
HVF-42 Long Fireplace Screen	HVF-42-CR-SDS-IM-01
HVF-60 Long Fireplace Screen	HVF-60-CR-SDS-IM-01
HVF-72 Long Fireplace Screen	HVF-72-CR-SDS-IM-01
Side Screen (all models)	HVF-CR-3S-SA-SDS-IM-01

For replacement parts and customer service:

### **Contact your local Dealer**

# **WARRANTY**

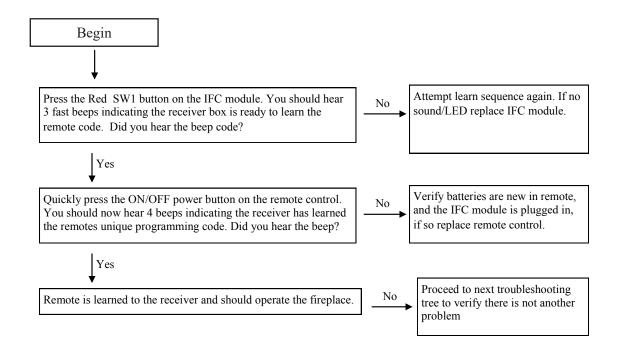
# European Home Warranty H Series Vent Free Gas Fireplace

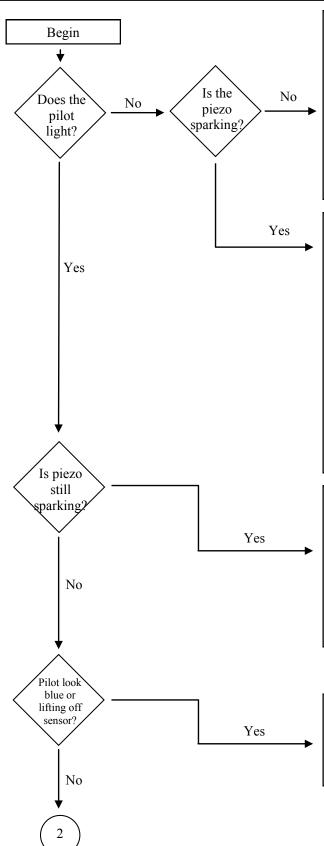
European Home warrants the H Series Vent Free Gas Fireplace burners against defects in materials and workmanship for a period of TWO (2) YEARS from the date of original retail purchase. We warrant the H Series Vent Free cabinet against defects in materials and workmanship for a period of FIVE (5) YEARS from the date of original retail purchase. If a defect exists, European Home will, at its option, either (1) provide needed components using new or refurbished replacement parts or (2) exchange the product with one which is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product. A replacement product/part assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes the property of European Home.

Nothing in the above shall be deemed to imply that this warranty shall apply to work which has been abused or neglected or shows evidence of changes or modifications by others with or without permit, damages caused by the acts of God, building settlement or moving, fire or vandalism. In addition, installation of this product that varies from the requirements stated in the instruction manual will void the warranty.

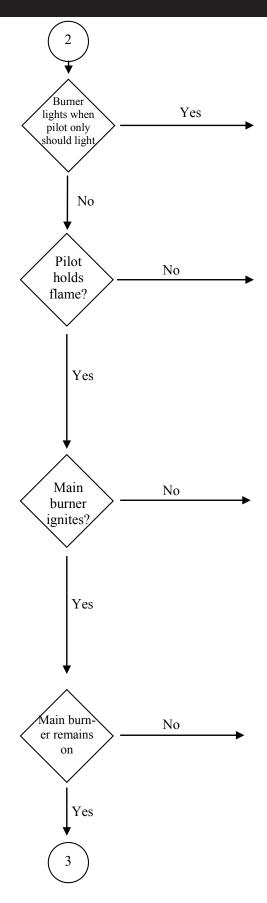
European Home is a division of Europa Ja, Inc.

# Remote/Receiver Not Synchronized

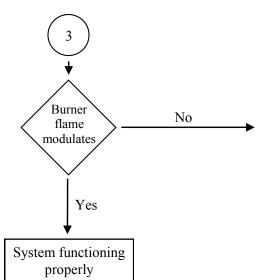




- 1. Verify proper power supply throughout system - (System is powered by 120V AC)
- 2. Verify wires are properly connected to IFC module
- 3. Make sure system is properly grounded
- 4. Check electrode positioning to pilot hood. Adjust as needed. If porcelain is damaged replace igniter
- 5. Inspect wiring for damage. Replace if necessary
- 6. Ensure the jumper with the green wire is installed into connector "X4" on the IFC board. The IFC board will beep once and stall if this is not installed.
- 7. If no spark continues, replace IFC board
- 1. Verify gas supply is ON and gas line is bled to valve
- 2. Inspect wires for damage and replace if needed
- 3. Inspect pilot tube for damage and replace if needed
- Inspect pilot orifice and clean if necessary
- 5. Clean any corrosion from pilot assembly for proper grounding
- 6. Check continuity of valve coil.
  - If no continuity replace valve
- 7. Verify proper voltage at pilot valve connection
  - If voltage is present and no gas released, replace valve.
  - If no voltage is present, replace IFC board
- 1. Verify flame sensor is in the pilot flame, adjust flame as needed
- 2. Verify flame sensor wire is properly connected to module and the system is grounded
- 3. Clean flame sensor rod and any corrosion from pilot assembly
- 4. Check porcelain is not cracked on flame sensor. If cracked replace flame sensor
- 5. If sparking continues, replace IFC board
- 1. Verify the unit is properly to the type of gas used. Fireplaces are only sold as Natural Gas.
- 2. Verify the knockouts on the sides or back of the unit have been sealed after installation with insulation or aluminum tape to prevent air leakage into the unit.

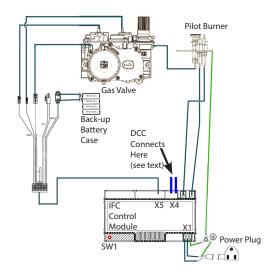


- 1. Verify transmitter is not powered on or in thermostat mode calling for heat. Display should say OFF next to thermometer image on display for thermo off.
- 2. Ensure all electrical connections are secure based on the wiring diagram
- 3. Verify proper voltage at the main valve connection (EV2 green).
  - If voltage is present replace IFC board
  - If voltage is <u>not</u> present replace gas valve (solenoid not closing)
- 1. Verify pilot flame makes full contact with flame sensor
  - Verify gas pressure on full capacity
  - Verify turbulence is not pushing flame off flame sensor
- 2. Clean the flame sensor and inspect wiring for damage
- 3. Verify pilot assembly is properly grounded and pilot hood is brushed clean of debris and securely pressed down.
- 4. Replace flame sensor
- 5. Check voltage at pilot valve connection (EV1 orange)
  - If <u>no</u> voltage present when calling for pilot, rep board
  - If voltage is present, replace gas valve (valve not opening)
- 1. Verify THERMOSTAT mode is turned off. It is normal for the burner to turn off if THERMOSTAT mode is on.
- 2. Verify electrical connections are properly connected according to the wiring diagram and replace any damaged harnesses
- 3. Verify the pilot flame is properly directed to ignite the burner
- 4. Verify piezo is not sparking if so, go back to Piezo Still Sparking
- 5. Verify proper components are installed for type of gas used
- 6. Check continuity of the main burner coil.
- 7. Check for voltage at the main burner connection (EV2 green)
  - If voltage is present replace gas valve (not opening)
  - If no voltage is present replace IFC board
- 1. Verify THERMOSTAT mode is turned off. It is normal for the burner to turn off if THERMOSTAT mode is on.
- 2. Verify that the knockouts on the back or side of the unit have been sealed to prevent air infiltration from the wall.
- 3. Verify electrical components are properly connected according to the wiring diagram and replace any damaged harnesses
- 4. Verify pilot flame makes contact with flame sensor. Clean flame sensor of any debris or silicone film.
- 5. Verify gas pressure on full capacity is according to manual
- 6. Check for voltage at the main burner connection (EV2 green)
  - a. If voltage is present when drops out, replace gas valve
  - b. If no voltage, replace IFC board



- 1. Thermostat in SMART mode will not modulate flame height
- 2. Check in/out pressure readings according to owner's manual
- 3. Check electrical connections and inspect wiring for damage
- 4. Inspect main burner orifice for blockage and correct size
- 5. Verify receiver is receiving transmitter command by beeping
  - If no beep, see Remote/Receiver Not Synchronized
- 6. Check continuity of step motor. Resistance between yellow/ orange and black/brown wires should be 25 ohr
  - -If no continuity or step motor is not regulating out pressure, replace step motor.

# **APPENDIX TWO**

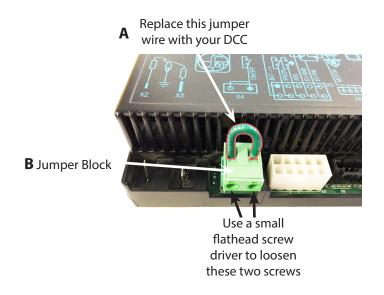


### WIRING to a HOME AUTOMATION SWITCH (OPTIONAL)

External control of your **H Series** Vent Free Gas Fireplace can be done with a home automation switch (not included) or the remote control (included). The home automation system cannot adjust the flame height; it can turn the fireplace on or off (no flame adjustment).

When using a home automation system:

- 1. Remove the jumper wire (**A**) from Jumper Block (**B**) located at X4 using a small flathead screw driver. Replace it with a millivolt-rated, dry contact closure (DCC) provided by you.
- 2. The remote control must then be disconnected from the system by pressing the SW1 button (see above) TWICE in succession.



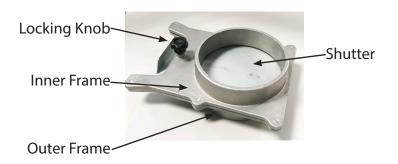
# **APPENDIX THREE**

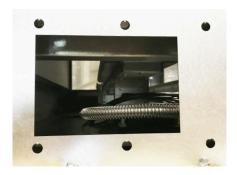
### INSTALLING THE AIR SHUTTER KIT

Some building code jurisdictions require that outside or "make-up" air be provided when installing a fireplace of this type. An Air Shutter Kit (HVF-SA-ASK-01) is provide in the accessory kit shipped with the **H-Series** Vent Free Gas Fireplace. The installation of which *may* be required by your local building code. Confirm the installation requirements with your local inspector prior to ordering and installing the Air Shutter Kit.

It is recommended that the Air Shutter Kit (ASK) be installed before the final framing of the fireplace as the ASK increases a dimension of the fireplace. The ASK may be installed on either the lower left or lower right side of the cabinet. The following steps show a left side installation.

- 1. On the side of your choice, remove the knock-outs for the rectangular opening and the six screw holes.
- 2. Remove the six screws which hold the two frames together and separate the parts.
- 3. Place the Outer Frame against the outside of the cabinet and ensure that the round shutter opening is aligned with the rectangular cabinet opening.
- 4. Place the Inner Frame against the inside of the cabinet and ensure that the round shutter opening is





- 4. Place the Inner Frame against the inside of the cabinet and ensure that the round shutter opening is aligned with the rectangular cabinet opening.
- 5. Loosely attach the Outer Frame to the Inner Frame with the six screws mounted through the cabinet screw holes. Do not tighten the screws yet.
- 6. From inside the cabinet, slide the Shutter between the Inner Frame and the cabinet as shown below.
- 7. Tighten the six screws while ensuring the Shutter remains free to slide back and forth.





# **APPENDIX FOUR**

### Screen Kit Part#: HVF-SA-SS-HWK





Magnets: 16

Slip Tabs: 16

Note: some or all of the parts included in this kit will be used depending on the fireplace.

### How to install

1) Position Slip Tabs between the front hearth panel and the inside bottom frame of the front of the fire-place unit using a magnet to secure. Space the Slip Tabs 6"(152mm) to 12"(305mm) apart starting with a Slip Tab on each end.



2) Slip Tabs will slide between the ceiling panel and the upper inside frame of the fireplace using a magnet to secure. Space the Slip Tabs 6"(152mm) to 12"(305mm) apart starting with a Slip Tab on each end.



3) The bottom of the screen will sit on the fireplace base and rest up against the tabs and the magnets. Push the top of the screen into place so that the top of the metal screen frame attaches to the ceiling magnets.

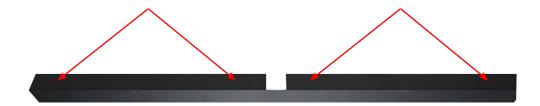


# **APPENDIX FIVE**

# INSTALLING THE HEAT DEFLECTOR

# **H** Series Models

- Unwrap the packaging from around the heat deflector
- Lay the deflector in front of the fireplace and locate the 4 holes on the deflector panel as shown below.



- Center the deflector in the center top of the unit so there is equal space on either side and the bend of the deflector lined up with the front of the unit.
- Screw the deflector up to the underside using the (4) included screws, starting at either end first to align the deflector then the middle screws. In the end the unit should look like the below image.



# **APPENDIX SIX**

# OPTIONAL CONCRETE STYLE GLASS PANELS

### Included:

- Concrete Styled Glass Panels
- Clips to secure panels
- Self-tapping screws
- Gasket

All panel kits include hardware kit - EH-SA-PAN-HWK (8 clips and 10 screws) for panel installation.

1. With the hearth tray in place, slide the gasket material between the rear wall and the hearth tray. This will prevent the concrete styled panels from slipping down. (Figure 1)



Figure 1

Note: Install the left and right side panels first.

2. With the panel held in position, hold the slotted "L" shaped clip to the ceiling and the other end against the glass. Use the self-tapping screw to secure the clip to the ceiling (Figure 2). The slot will allow you to adjust the clip. Leave 1/16" space to allow for expansion. The panels will rest on top of the hearth tray.



Figure 2



Figure 3

3. Arrange the rear panels (as above in Figure 3 with one clip supporting two panels). The middle panels will be larger than the panels at left and right of the rear wall.

# NOTES

# NOTES



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