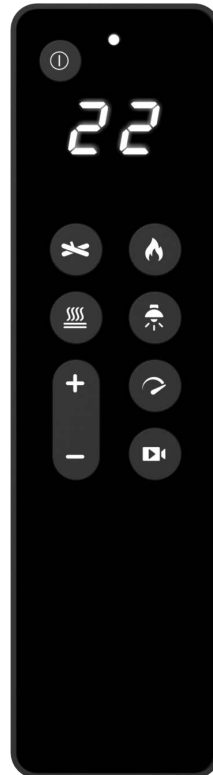




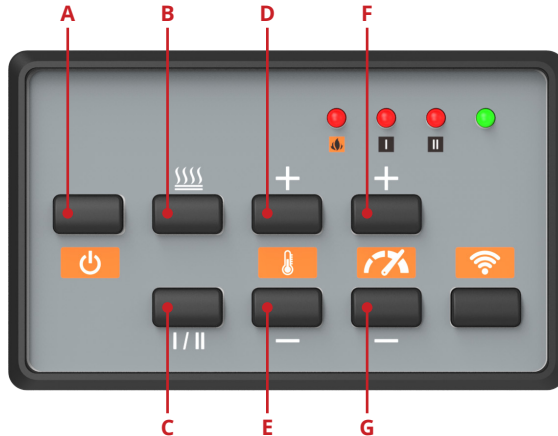
THE FUTURE OF ELECTRIC FIRES

# OPERATING INSTRUCTIONS

Learn how to control your fire with the manual keypad or remote control.



# KEYPAD FUNCTIONS



- A.** On/Off
- B.** Heat On/Off – Glass must be in open position (Tilted Back). Heat will start on LO setting
- C.** Heat HI/LO
- D.** Increase temperature – 16-31°
- E.** Decrease temperature – 16-31°
- F.** Increase flame speed (3 speed)
- G.** Decrease flame speed (3 speed)

# REMOTE FUNCTIONS

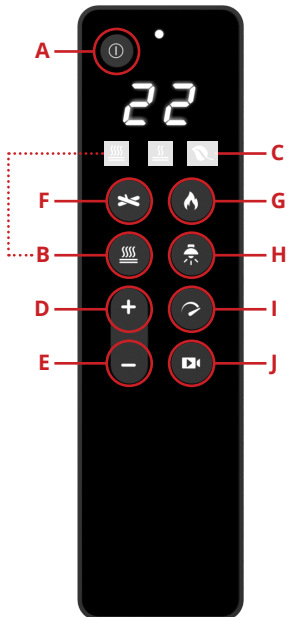
- A. On/Of
- B. Cycle heat – Glass must be in open position (LO-HI-OFF)
- C. Eco leaf: Open window/door detection activated
- D. Increase temperature – 16-31°
- E. Decrease temperature – 16-31°
- F. Cycle brightness of logs and fuel bed (0%-20%-40%-60%-80%-100%)
- G. Cycle brightness of flame (0%-20%-40%-60%-80%-100%)
- H. Cycle brightness of down lighting (0%-20%-40%-60%-80%-100%)
- I. Cycle speed of flame (3 speed)
- J. Cycle fire animations

**The remote will be in sleep mode until a button is pressed to wake it up. You will need to press it again to use it. This is to save the remote battery. It will go back to sleep after 15 seconds.**



**TIP**

Remote has been pre-set to work with your fireplace.



# TROUBLE SHOOTING

PROBLEM	CAUSE	SOLUTION
REMOTE UNRESPONSIVE	Low Battery	Replace with 2 x AAA Batteries
FLASHING RED LIGHT ON THE REMOTE	Lost connection	Hold button 'D' and 'E', on the keypad shown on page 4, together until a green flashing light appears. Now press any button on the remote to pair the remote to the fire.
NO HEAT WORKING	Glass is not tilted back	Use the glass handle to push the glass back.
	Desired temperature is already reached	Turn the temperature up on the keypad, remote, or app.

Click this [LINK](#) or scan the QR Code for instruction on the Cloud eControl App for your phone or tablet.



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European Home, 30 Log Bridge Road, Bldg. 300 Ste. 303, Middleton, MA 01949

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